A compilation of various guidelines issued from time to time for redress of public grievances were also issued to all State Governments/UT Administrations on 25.07.2000. A circular was also issued on 30.07.2002 to all State Governments/Union Territories Administrations for prompt redress of public grievances appearing in newspaper and also to furnish six monthly reports on handling of such grievances appearing in newspapers to the Department of Administrative Reforms and Public Grievances.

(c) The following States have sent reports on handling of grievances appearing in newspapers: Rajasthan, Sikkim, Madhya Pradesh, Daman & Diu, Meghalaya, Himachal Pradesh, Lakshadweep, Pondicherry, Haryana, Tripura and Karnataka. All State Governments/UT Administrations have been approached again to take prompt action to redress such grievances to establish public confidence in the effectiveness of the grievance redress machinery of the Government.

**Regulation of placement agencies**

*338. SHRI RAMA MUNI REDDY SIRIGIREDDY: Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

(a) whether it is a fact that Government are contemplating regulation of the functioning of the private placement agencies to decentralize the placement services by setting up area-wise centres;

(b) if so, the details of the regulations his Ministry is thinking about; and

(c) whether it is in compliance with the ILO Convention?

THE MINISTER OF LABOUR AND EMPLOYMENT (SHRI K. CHANDRASEKHAR RAO): (a) No, Sir.

(b) Does not arise.

(c) Not applicable.

**Deficit of manpower in I.T. Sector**

*339. SHRI JANARDHANA POOJARY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that the Indian I.T. Sector has shown a remarkable progress in export and domestic market;

(b) if so, the details in this regard, with revenue, including foreign exchange generated by the IT. Sector during the last three years, year-wise;

(c) whether it is a fact that studies have indicated the I.T. Sector in the country will suffer a massive manpower shortage in the next few years; and

(d) if so, the details in this regard, with measures taken by Government to meet this likely deficit of manpower in the IT Sector?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI DAYANIDHI MARAN): (a) Yes, Sir.

(b) The details of revenue including foreign exchange generated by the IT sector during the last three years are given below:

*(Rs. in proms)*

| S.N. | Item | 2002-03 | 2003-04 | 2004-05* |
|---|---|---|---|---|
| 1. | Software for Exports Domestic | 46,100 | 58,240 | 78,230 |
| | TOTAL | 59,500 | 74,490 | 97,860 |

*Estimated

(c) NASSCOM estimates that total demand for IT services and Software professionals during FY 2007-08 is estimated to be 1.12 million whereas with 6,00,000 professionals likely to be added to the current pool of 592,000 professionals during this period, totaling to an expected supply of 1.19 million.

(d) Government is aware of the manpower situation in IT sector. Actions are taken from time to time to meet the IT manpower requirements by both the Private and Public Sector.

**Removal of regional imbalances**

*340. SHRI K.B. KRISHNA MURTHY: Will the PRIME MINISTER be pleased to state:

(a) whether the Planning Commission had agreed in principle to share